

Our Terms

Terms and Conditions: Submitting any payment to Holy Land Tours and Travel, LLC for a pilgrimage package constitutes full and unconditional acceptance of the terms and conditions outlined below.

REGISTRATION: To reserve your place on a pilgrimage, a \$250 non-refundable deposit (payable by cash, check, or money order) must accompany a completed registration form, submitted either by hard copy or online. Registrations are processed on a first-come, first-served basis and are confirmed only when both the deposit and all required information are received. Incomplete forms will not be processed until completed. Registration forms will be held for a maximum of three (3) days. If the deposit is not received within that time, the application will not be processed and the spot may be released to another participant.

PILGRIMAGE PREPARATION MATERIALS: At least one month before departure, participants will receive digital pilgrimage preparation materials via email. One week after returning, follow-up reflection materials will be provided. Groups may also request additional in-person resources led by a group leader, chaplain, or volunteer.

PAYMENTS: A \$250 non-refundable deposit is required at the time of registration. Electronic payments are subject to a 3% convenience fee. Full payment must be received 90 days prior to departure. Failure to meet the deadline may result in reservation cancellation and applicable cancellation fees. Returned checks will incur a \$50 non-refundable fee. Important: Your \$250 deposit must be received within three (3) days of submitting your registration form. Applications without timely payment will not be processed.

TRAVEL INSURANCE: We strongly recommend purchasing travel insurance. Plans are available on our website: www.holylandtoursandtravel.com. Please review your chosen policy carefully.

CANCELLATION FEES AND REFUNDS: All cancellations must be submitted in writing by email or letter. Refunds (if applicable) will follow the cancellation fee schedule provided with your invoice. If Holy Land Tours and Travel, LLC cancels a pilgrimage for reasons unrelated to safety, natural disasters, acts of God, terrorism, or other force majeure events, a full refund will be issued minus non-refundable third-party deposits. For cancellations due to the above-listed events, any payments made will be credited toward future services with Holy Land Tours and Travel, LLC. No additional refunds or compensation will be issued.

AIR TRANSPORTATION: Group airfare includes round-trip economy class tickets, which are non-refundable once ticketed. Frequent flyer miles cannot be used for group purchases but can be added at check-in. Airlines may impose penalties for changes or unused tickets. Holy Land Tours and Travel, LLC is not responsible for airline schedule changes, additional fees, or missed flights due to personal circumstances. Deviations from the group itinerary are not permitted. Seating requests should be made directly with the airline and are not guaranteed.

ACCOMMODATIONS AND TRANSPORTATION: Packages include accommodations in double-occupancy rooms with private bathrooms. A limited number of single rooms are available at an additional cost. Lodging will be provided in Deluxe Hotels, religious guesthouses, or similar accommodations. Ground transportation will be via private, chartered coach, accompanied by a local guide. If a participant does not have a roommate and no match can be made by the time of final arrangements, the participant must pay the single room supplement. If unwilling to pay, Holy Land Tours and Travel, LLC reserves the right to cancel the participant's reservation and refund any payments made.

MEALS AND PERSONAL EXPENSES: Two meals per day are included during the stay in the destination country. Meals on travel days and one daily meal are not included. No refunds will be provided for missed meals. Special dietary needs can be requested but cannot be guaranteed in all locations.

TRAVEL DOCUMENTS: All participants must have proper travel documentation. A valid passport with at least six months' validity beyond the return date is required for international pilgrimages. Travelers are responsible for obtaining any necessary visas or other documents. Non-U.S. citizens should check entry requirements based on their nationality.

HEALTH CONCERNS: We strive to accommodate participants with health concerns. However, participants must be able to walk, eat, and move independently, or bring a personal assistant at their own cost. Most destinations do not operate under ADA standards. Holy Land Tours and Travel, LLC does not guarantee access to all activities for those with limited mobility and does not offer refunds for missed activities due to physical limitations.

Due to the physically demanding nature of our pilgrimages — including extensive walking, standing, uneven terrain, and long travel days — participants requiring a wheelchair or mobility aid are not eligible to join group tours. A private pilgrimage experience tailored to your needs is recommended. Please contact us for personalized assistance.

BAGGAGE: Airlines typically allow one free checked bag on international flights; however, travelers must confirm directly with their carrier. Participants are responsible for handling their own luggage. We recommend bringing one checked bag and one carry-on. Holy Land Tours and Travel, LLC is not responsible for loss, theft, or damage to baggage or personal belongings.

EXCLUSIONS: The pilgrimage fee does not include passport or visa fees, meals not specified in the itinerary, beverages, personal expenses, travel insurance, baggage fees, or incidental costs.

PHOTOGRAPHY: Holy Land Tours and Travel, LLC reserves the right to photograph and film pilgrimage activities for promotional purposes. If you prefer not to be photographed, please notify us in writing before departure.

LIABILITY DISCLAIMER: Holy Land Tours and Travel, LLC acts only as a coordinator and is not liable for injury, loss, delays, or inconvenience caused by third-party providers including airlines, hotels, guides, or transportation companies. We are not responsible for damages due to weather, strikes, terrorism, illness, natural disasters, or other events beyond our control. Liability is limited to the cost of the pilgrimage package paid, less applicable cancellation fees.

California Residents: Holy Land Tours and Travel, LLC is registered as a Seller of Travel, CST #2136790-40. Registration as a seller of travel does not constitute approval by the State of California. This business maintains a trust account at U.S. Bank and is bonded through Seller of Travel Surety Bond #10142490 with Westfield National Insurance Company.

Walk the Footsteps of Jesus

13 Days Pilgrimage to the Holy Land with Fr. Daniel Roa and Rev. Alan Acevedo December 28th, 2026 - January 9th, 2027



Day 1 + 2

Depart late in the evening from local USA international airport to Queen Alia International Airport. Drinks and food will be served onboard.



Day 6

After breakfast, drive to Mt. Tabor to visit the Church of the Transfiguration. Later visit the Baptismal Site on the Jordan River, and then drive along the Jordan Valley to Jerusalem. Dinner and overnight in Bethlehem.



Day 3

Arrive in the Holy Land. Meet our tour guide who will escort us throughout our pilgrimage. Drive to Nazareth or Tiberias. Dinner and overnight in Nazareth or Tiberias.



Day 7

After breakfast, tour the Old City of Jerusalem. Start with St. Anne Church and the Pool of Bethesda, and the Chapel of Flagellation. Continue along the Via Dolorosa to visit the Church of the Holy Sepulchre. Walk to the Wailing Wall. Dinner and overnight in Bethlehem.



Day 4

After breakfast, start our day with a boat ride across the Sea of Galilee. Then visit Capernaum and the House of Peter, Magdala, the "Jesus Boat" at Nof Ginosaur, the Church of Multiplication of the Loaves and Fishes at Tabgha, and St. Peter's Church on the sea. Dinner and overnight in Nazareth or Tiberias.



Day 8

After breakfast, drive to the Mount of Olives to enjoy a panoramic view of Jerusalem. Visit the Chapel of Ascension and the Pater Noster Church. Continue walking to Dominus Flevit, the Garden and the Church of Gethsemane, Mt. Zion, Dormition Abbey, David's Tomb, the Cenacle or Upper Room, and the church of St. Peter in Gallicantu. Dinner and overnight in Bethlehem.



Day 5

After breakfast, drive to Cana of Galilee, the place commemorating the first miracle of Jesus. After that, drive to view Mt. Carmel, and then continue to Nazareth to visit the Basilica of the Annunciation, Mary's Well, St. Joseph Church, and the old Synagogue. Dinner and overnight in Nazareth or Tiberias.



Day 9

After breakfast, visit Bethany and the Tomb of Lazarus. Drive on to Jericho to see the Mount of Temptation, Tel Sultan, and the sycamore tree of Zacchaeus. Later visit the Dead Sea and caves at Qumran. Perhaps swim in the Dead Sea. Dinner and overnight in Bethlehem.

Check out the itinerary and register online today!

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Day 10

After breakfast, tour Bethlehem. Visit the Nativity Church, Milk Grotto, the Shepherd's Fields, and the old city of Bethlehem. Enjoy a cultural dinner and folkdancing. Dinner and overnight in Bethlehem.



Day 12

After breakfast, drive to Ein Karem to visit the Visitation Church and Church of St. John the Baptist. Afterwards, enjoy free time in Bethlehem visiting Souvenir stores for gifts for friends and family. Dinner and overnight in Bethlehem.



Day 11

After breakfast, drive to mountain of Herodium. Enjoy the old history where "The Gospel of Matthew claims that King Herod tried to kill baby Jesus and succeeded in killing all the other babies in Bethlehem in an event that is sometimes called the "massacre of the innocents". Enjoy a cultural dinner and folk dancing with our Christian family. Dinner and overnight in Bethlehem.



Day 13

This day schedule depends on the flight time, Drive to the Airport for Departure back home carrying all your memories to share with your loved ones.



Tipping is an important part of the earnings for your tour escort, bus driver, local guides, and hotel service staff. To ensure a smooth and equitable process, we will be collecting a total of \$18.00 per person per day. This amount is distributed as follows: Tour Escort: \$8.00 per person per day Bus Driver: \$5.00 per person per day, Local Guides: \$3.00 per person per day, Restaurant Service Staff: \$2.00 per person per day We appreciate your cooperation and generosity in recognizing the hard work and dedication of the team who will be assisting you throughout your journey.

*Masada will be \$85 extra for whoever is interested

\$4,595 per person
on double occupancy basis

*\$995 extra per single room
*\$500 extra per triple room

Mass/Service will be celebrated daily if possible

The price includes:

- Round trip airfare, including all airline taxes/fuel surcharges.
- Meet and assist upon arrival and departing in Queen Alia Airport
- Accommodation in 4 stars Hotel on H/B basis (Breakfast and Dinner).
- Transportation in a Modern Coach for all the tour days including Wi-Fi.
- Excellent English and/or Spanish speaking Tour Guide upon arrival until departure.
- Entrance fees to all sights, as mentioned in itinerary, including boat ride on the Sea of Galilee.
- One time cultural dinner and folk dancing with the Christian family
- Portage at hotels.
- One free bottle of wine/wine tasting
- Daily Mass/Service (If Requested)

The price does NOT include:

- Health, cancellation or baggage insurance.
- Items of personal use, (Laundry, phone calls, and charger).
- Meal not mentioned in the program.
- Items not mentioned above on the itinerary.
- Lunch on road, beverages (alcohol at the hotel).
- Transportation to and from US Airport
- Passport/Visa Costs (If Any)
- Trip Cancellation Protection
- Travel Insurance
- Professional Pictures Taken



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www.holylandtoursandtravel.com

info@holylandtoursandtravel.com

Seller of Travel CST # 2136790-40

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Check out the itinerary and register online today!

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Cancellation Refund Policy

Cancellation: All cancellations must be received in written form (by letter or email). Cancellations are possible at any time but refunds will be subject to the cancellation fees at the rates listed on the invoice received by Pilgrims. If Holy Land Tours and Travels, LLC cancels the pilgrimage for any reason other than safety, security, natural disaster, acts of terrorism, acts of God, or any other circumstances beyond Holy Land Tours and Travels, LLC's control, Holy Land Tours and Travels, LLC will refund the entire amount paid minus any non-refundable deposits paid to third-party vendors. Holy Land Tours and Travels, LLC bears no further responsibility beyond the refund. In the event that you need to cancel your trip, we understand that it can be frustrating to lose out on your investment. That's why we advise you to purchase travel insurance that covers cancellation for covered reasons, medical expenses, and lost baggage. You have the option to purchase travel insurance from your preferred insurance agency, or through our website.

Single Room Information: In cases where a participant registers without a designated roommate, we will do our best to match them with another traveler. If no match is available by the time room assignments are finalized, the participant will be responsible for the additional cost of a single room. If they choose not to proceed with the single supplement, we will kindly cancel their reservation and issue a full refund of any payments made. If the participant refuses to pay the single supplement, Holy Land Tours and Travel, LLC reserves the right to cancel their participation in the pilgrimage and issue a full refund of any payments made, without further obligation or liability.

Please note: To secure your spot, the \$250 deposit must be received within three (3) days of submitting the registration form. Applications without timely payment will not be processed. A \$250 deposit is non-refundable.

Refund Policy:

Once airline tickets (including upgrades) are issued, they are 100% non-refundable regardless of the cancellation date. If you cancel 90 days or more before the trip, you are eligible for a refund of 75% of the total trip price, minus the deposit. If you cancel between 89 and 60 days before the trip, you are eligible for a refund of 50% of the total trip price, minus the deposit. If you cancel between 59 and 35 days before the trip, you are eligible for a refund of 25% of the total trip price, minus the deposit. If you have any questions or concerns about the cancellation and refund policy, please do not hesitate to contact us.

Cancellation Fees:

The cancellation fee is calculated as a percentage of the total trip price, not the amount paid to date. If the payments made at the time of cancellation do not cover the applicable cancellation fee, the traveler is still financially responsible for the remaining balance of that fee. Holy Land Tours and Travel LLC reserves the right to invoice and collect any outstanding cancellation fees.

CA Residence: Holy Land Tours and Travels, LLC has a CST license # 2136790-40. Registration as a seller of travel does not constitute approval by the State of California. California Law requires certain sellers of travel to have a trust account. This business has a trust account at U.S. Bank in the amount equals or more than the amount received from travelers. As well as Seller of Travel Surety Bond #369848K provided by Westfield National Insurance Company.

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