

Our Terms

Terms and Conditions: Any payments made by an individual, group, or entity to Holy Land Tours and Travels, LLC for a pilgrimage package by default constitutes unconditional agreement with the terms and conditions stated here. **REGISTRATION:** To reserve space on a pilgrimage, a deposit of \$250 (payable by cash, check, or money order) is required along with a completed, signed, and dated registration form or by completing the registration form online. Registrations are processed in the order they are received by Holy Land Tours and Travels, LLC and registration is completed only when both the deposit and the completed registration form are received. A registration form with incomplete information is not considered complete until all required information is submitted.

PILGRIMAGE PREPARATION MATERIALS: No later than one month before departure, participants and groups will receive (via email) online preparation materials from Holy Land Tours and Travels, LLC. Within one week of return, individuals and groups will also receive (via email) follow-up materials to aid in unpacking the pilgrimage experience. Groups can also elect to receive materials for in-person discussion groups, to be led by a leader, chaplain, or volunteer of the group.

BAGGAGE: International destinations typically are allowed one free piece of luggage, but Travels is not responsible for any luggage fees or any other expenses incurred by individuals traveling on a group flight. Participants are also required to porter their own luggage between all destinations. We strongly recommend that you pack only one piece of checked luggage and one carry-on. Holy Land Tours and Travels is not responsible for loss, theft, or damage of any bags or items at any time.

AIR TRANSPORTATION: All group airline tickets are round-trip, economy class tickets and are non-refundable from the time of ticketing. Participants on a group flight cannot use frequent flyer miles to purchase their tickets, although they can add their frequent flyer number to their paid ticket when they arrive at the airport. Any cancellations, alterations, or failure to use confirmed space will be subject to the penalties and fees given by the airline. Please note that fares, airline carriers, and schedules are always subject to change without notice. While Holy Land Tours and Travels, LLC attempts at accurately anticipating required airline taxes, fees, and fuel surcharges, any excess fees levied by the airlines beyond the original total price at time of booking will be the responsibility of the individual participant. Holy Land Tours and Travels, LLC retains the right to pass these excess charges on to the individual even if the actual cost is higher than the expected cost advertised. Holy Land Tours and Travels is not responsible for any transportation expenses that are incurred due to an individual concern (missed flight, change of itinerary, illness, etc.). Deviations from the group flight are not possible, and seating preferences can be requested directly to the airlines upon check-in. Holy Land Tours and Travels, LLC cannot guarantee any seating arrangements or requests.

LIABILITY DISCLAIMER: Holy Land Tours and Travels, LLC expressly denies and disclaims any and all liability for any personal injury, health problems, property damage, loss of baggage, incidents of theft or other loss of property, accident, delay, or any action, omission, or error, whether negligent, wrongful, or intentional, by any air carrier, hotel or lodging operator, rail service, bus operator, public transportation service, sea carrier, local sightseeing or tour company, restaurant, event venue, tour operator, tour director, spiritual director, any employees thereof, or for any other entity or individual who is not directly supervised and under control by Holy Land Tours and Travels, LLC when engaged in providing goods or services for the arrangements of, or in connection with, the pilgrimage. Holy Land Tours and Travels acts as a group travel coordinator and uses third-party vendors to provide goods and services for the pilgrimage. These suppliers provide goods and services which include, but are not limited to: transportation, accommodations, sightseeing arrangements, guided tours, tour guide services, and meals. These suppliers are independent contractors and are not direct employees or agents of Holy Land Tours and Travels. Holy Land Tours and Travels also disclaims any liability for any damages, losses incurred, expenses incurred, or inconvenience caused, due to delay or changes in schedules, booking arrangements, transportation services, sickness, weather, strikes, acts of terrorism, construction, war, natural disasters, or other such events which are outside of Holy Land Tours and Travels, LLC's control. Furthermore, to the fullest extent permitted by law, Holy Land Tours and Travels, LLC disclaims any liability for any damages or injuries, or other losses whatsoever, sustained or incurred as a result of the negligence of Holy Land Tours and Travels, LLC. In no event shall Holy Land Tours and Travels, LLC's liability exceed the amounts paid by you for participation in the pilgrimage, and subject to the provisions and cancellations fees as set forth in the Terms and Conditions listed here. Holy Land Tours and Travels, LLC is not responsible for any misquotes contained in this document or other accompany pilgrimage documentations, and the contents therein may be changed at any time without notice and at Holy Land Tours and Travels, LLC's sole discretion.

CANCELLATION FEES AND REFUNDS: All cancellations must be received in written form (by letter or email). Cancellations are possible at any time but refunds will be subject to the cancellation fees at the rates listed on the invoice received by Pilgrims. If Holy Land Tours and Travels, LLC cancels the pilgrimage for any reason other than safety, security, natural disaster, acts of terrorism, acts of God, or any other circumstances beyond Holy Land Tours and Travels, LLC's control, Holy Land Tours and Travels, LLC will refund the entire amount paid minus any non-refundable deposits paid to third-party vendors. Holy Land Tours and Travels, LLC bears no further responsibility beyond the refund. **TRAVEL INSURANCE:** We recommend the purchasing of travel insurance. Plans are available online or at our website: www.holylandtoursandtravel.com, and we recommend that you review the policy carefully.

PAYMENTS: A deposit of \$250 (payable by cash, check, or money order) is due at the time of registration. Payments made by credit card incur a 3% convenience fee. The \$250 deposit is non-refundable. Holy Land Tours and Travels, LLC retains the right to cancel any reservations that are not paid in full 90 days prior to departure and to charge any applicable cancellation fees or penalties listed below. A non-refundable \$50 fee will be charged on all checks returned by our bank.

TRAVEL DOCUMENTS: All participants on a Holy Land Tours and Travels pilgrimage must have appropriate travel documents. On pilgrimages that leave the country, all participants are required to have a valid passport. Passports must be valid at least six months past the date of anticipated return. It is the individual's responsibility to secure any necessary visas or other travel paperwork. Non-U.S. citizens should check with their appropriate governmental agencies to ensure their understanding of travel requirements. It is the responsibility of the individual to obtain all necessary travel documents (i.e. passports or visas) needed to participate.

HEALTH CONCERNS: Every effort will be made to accommodate the health needs of each participant. Please be advised that most foreign countries do not conform to the same standards as found in the USA Disabilities Act. Holy Land Tours and Travels cannot provide individual assistance to pilgrims for walking, eating, or getting on and off modes of transportation. Participants who need this type of assistance are welcome to provide their own travel companion at their own expense. Or you can contact us for these arrangements if available. Please be advised that Holy Land Tours and Travels cannot guarantee access to all pilgrimage activities, tours, or sites, especially if a participant's mobility is severely restricted. Holy Land Tours and Travels accepts no responsibility for a participant's inability to fully participate in any or all portions of the neither pilgrimage, nor can Holy Land Tours and Travels provide any refund for non-participation in any part of the pilgrimage. Please be advised to check the requirements of each unique airline.

ACCOMMODATIONS AND TRANSPORTATION: Prices quoted include lodging in double-occupancy rooms with private bathroom facilities. A limited number of single-occupancy rooms are available at an increased fee. Lodging is provided at Deluxe Hotels or religious guesthouses or similar. Travel within the Holy Land will be on a private, chartered coach bus. Local guides will also be provided.

MEALS AND PERSONAL EXPENSES: Two meals per day are included while in the destination country. Personal meals are not covered during travel days (in the airports or on airplanes), and one meal per day is not included. Refunds for unused meals are not available. Special dietary needs can be requested, and every effort will be made to accommodate participants with special dietary concerns. However, Holy Land Tours and Travels, LLC cannot guarantee the availability of dietary accommodations at all meals and restaurants. The pilgrimage fee does not cover any fees or expenses incurred by individuals or groups for passports, visas, personal meals, extras beyond provided meals or beverages, travel incidentals, personal expenses, baggage, or any other items not explicitly stated as included.

PHOTOGRAPHY: Please be advised that Holy Land Tours and Travels, LLC reserves the right to take photographs and video during any pilgrimage activities and to use captured media for promotional use. Any individual that prefers their image not be used for promotional purposes is kindly asked to notify us via letter or email before departure.

A 13-Day Grand Italy Pilgrimage with Fr. Victor Maristela - St. Michael Catholic Parish November 3rd, 2025 - November 15th, 2025



Day 1

Depart on your overnight international flight from your local USA international airport. Today we board our overnight flights to Rome with snacks and beverages served aloft.



Day 5

St. Mary Major & Walking Tour: In the morning, we visit the Basilica of St. John Lateran, the oldest basilica in the Western World. We then visit the Holy Stairs, believed to be those that led to the praetorium of Pontius Pilate in Jerusalem, and the Basilica of St. Mary Major, one of the oldest and most important shrines in the world dedicated to the Blessed Virgin Mary. We will also be celebrating mass at the Basilica of St. Mary Major. In the afternoon we go on a walking tour passing by the famous Colosseum – the largest ancient amphitheater in the world and the site of countless gladiator games. Continue to the Roman Forum, the administrative capital of the Empire and the site of some of the most famous speeches in history by the likes of Julius Caesar, Mark Anthony, and Cicero. We continue walking to marvel at the sight of the illuminated Trevi Fountain before returning to our hotel for dinner and overnight. Overnight: Rome (Breakfast, Dinner)



Day 2

Upon arrival, we are greeted by our Holy Land Tours and Travel representative who will accompany us throughout our tour. We will transfer to San Paul Outside the Walls, one of the four major basilicas in Rome, where we will celebrate Mass and visit the tombs of St. Paul. After Mass, we will retire to our hotel for dinner and overnight. Overnight: Rome (Dinner)



Day 6

Eucharistic Miracle of Orvieto: We depart Rome and drive to Assisi via Orvieto, where we visit the Gothic Cathedral built to house the holy relics of the Eucharistic Miracle of Orvieto. It was this miracle that occasioned the proclamation of the Feast of Corpus Christi and inspired St. Thomas Aquinas to write the famous hymn "Tantum Ergo." Here we celebrate Mass if possible. We enjoyed lunch in a local restaurant with a tasting of the Orvieto and Orvieto Classico wine that this region is famous for. We proceed to Assisi and settle into our hotel for dinner and overnight. Overnight: Assisi (Breakfast, Dinner)



Day 3

Transfer to the Vatican City to join pilgrims from around the world for an audience with His Holiness the Pope (subject to the Holy Father's schedule and health). After lunch at a local restaurant (included) we will enjoy a walking tour through the imposing baroque squares, fountains, and churches of Rome. We will start from Castel Sant' Angelo, then we cross the river Tiber and reach Navona Square with the famous Bernini fountain of the Four Rivers. Continue to the Pantheon and the Basilica of Santa Maria Sopra Minerva, where we can celebrate Mass- Balance of the afternoon at our leisure. Overnight: Rome (Breakfast, Dinner)



Day 7

In Assisi, we will visit the Basilica of St. Francis, the upper Basilica with Giotto's frescoes representing the life of St. Francis, then the lower Basilica and the Tomb of St. Francis. We will be celebrating mass in the Lower Basilica and the Tomb of St. Francis. We then proceed to the Basilica of St. Clare for a tour. After lunch, we will transfer to the Convent of San Damiano, where St. Francis received his call to rebuild the Church and where St. Clare lived and died. Overnight Assisi (Breakfast, Dinner)



Day 4

This morning we visit St. Peter's Basilica, the largest Catholic Basilica ever built, and celebrate mass there. Its soaring dome was engineered by Michelangelo and the artist's famous Pieta sculpture and countless other artistic wonders making St. Peter's church one of the most awe-inspiring buildings in the world. We visit the Vatican Museums. (Scavi Tour if possible) Overnight: Rome (Breakfast, Dinner)



Day 8

This morning we checked out, followed by a scenic drive to the Tuscan city of Siena. (2 hrs. drive) This medieval city is the birthplace of St. Catherine "Doctor of the Church", and the Apostle of Italy, St. Bernardine. Visit the Basilica of St. Catherine (which is also known as the Basilica of St. Domenico), St. Catherine passed a large part of her life inside the walls of this Basilica which today houses relics of the Saint. After, visit the Shrine of St. Catherine, which occupies the site of her family home. Afterward, we visit the Basilica de San Francesco for the Eucharistic Miracle of hosts. Enjoy your walking tour through the Siena including a visit to its Cathedral (Duomo di Siena). Conclude at one of Italy's finest squares, the Piazza Del Campo, where we will be given free time to spend at leisure. There are several restaurants surrounding the square to have lunch, as well as shops for gifts and souvenirs. We then transfer to our home in Florence for the night. Overnight: Florence (Breakfast, Dinner)

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Day 9

Today we have a full-day tour of the Renaissance city of Florence. Free time during lunch to explore the famous San Lorenzo market. In the afternoon, we will explore the Cathedral of Santa Maria del Fiore, with its great representation of Tuscan Gothic Architecture, like the giant dome of the church, designed by Brunelleschi. We will see Giotto's Bell Tower, a 14th-century masterpiece that rises to a height of 292 feet, and the Baptistry of San Giovanni, with East Door which is called the Gates of Paradise. The doors took artist Ghiberti 27 years to complete. Then we will visit Michelangelo's parish church, Santa Croce, where Dante is buried. We then visit the Piazza della Signoria and potentially take a bus to Piazza Michaelangelo if possible. We celebrate mass potentially at the Duomo before returning to our hotel for dinner and overnight. Overnight: Florence (Breakfast, Dinner)



Day 11

After breakfast, we will depart our hotel by bus to reach the dock. From here, by private motorboat, we reach Venice in 30 minutes by sea. Upon arrival, we celebrate Mass, then we will enjoy a guided tour of this fascinating town to see the Doge's Palace (outside) and the Basilica of St. Mark the Evangelist (inside). If we can, we will also visit to view the Last Supper by Da Vinci. Enjoy free time for an optional Gondola ride, or shopping. In the afternoon, we will board the private boat back to our bus and drive to the hotel. Overnight Padova (Breakfast, Dinner)



Day 12

After breakfast we check out and drive approx 3 hours to Milan. It is a vibrant city, rich in cultural events, artistic masterpieces, design and fashion shopping, and great food. With our expert guide, you will enjoy a walking tour starting from Castello Sforzesco, the imposing castle built by the Duke of Milan, Gian Galeazzo Visconti, in 1358. Next, we will visit the Duomo, the third-largest Gothic cathedral in the world, to admire the intricate architecture of statues, spires, and gargoyles. Proceed to the majestic glass-roofed Galleria Vittorio Emanuele II (one of the world's most glamorous and oldest shopping malls - it was built in 1867) and get to Piazza della Scala, where we can see the world's most famous opera house. Break for lunch. After lunch, we will have time at leisure, before celebrating Mass. Continue to the hotel for check-in, dinner, and overnight (BD)



Day 13

Prepare to drive back to the airport for a safe flight back home to share the memories you've carried from your pilgrimage with your loved ones.



Day 10

Today we depart for Padova, stopping first in Pisa. Pisa is a city in Italy's Tuscany region best known for its iconic Leaning Tower. Already falling when it was completed in 1372, the 56m white marble cylinder is the bell tower of the Romanesque, striped marble Cathedral that rises next to it in the Piazza dei Miracoli. Also in the piazza is the Baptistry, whose renowned acoustics are demonstrated by amateur singers daily, and the Caposanto Monastery. We then continue to Padova to visit the Basilica of St Anthony. We will see his uncorrupt tongue over 760 years ago, more than 30 years after his death. This scientifically inexplicable phenomenon is what faith calls a miracle, seeing that the relic of the tongue, the instrument used by St Anthony for preaching, is still visible and uncorrupt after many centuries. The relic may be venerated in the Chapel of the Treasury in the Basilica, which is visited each year by millions of pilgrims. - We celebrate Mass and continue to the hotel for dinner and overnight. Overnight Padova (Breakfast, Dinner)

Mass/Service will be celebrated daily if possible

**If you are satisfied with the services of your local team and would like to tip, we recommend \$7.00 per day per person to the Tour Guide, \$5.00 per day per person to the Bus Driver, and \$3.00 per day per person to the Hotel Team.*



\$5,495 per person

on double occupancy basis

*\$989 extra per single room

*Trip Room Upgrade: \$500

-This Price Does Include:

- Round trip airfare, including all airline taxes
- Meet and assist upon arrival and departure at Rome airport
- Accommodation in 4-star hotels on H/B basis
- Transportation in a Modern Coach for all the tour days with Wi-Fi
- Excellent English and/or Spanish speaking tour guide
- Entrance fees to all sights, as mentioned in itinerary
- European adapter/transformer
- Portage at hotels
- Trip brochure, itinerary, and name tag
- Daily Mass/Service (if requested)
- Transportation to and From US Airport

-This Price Does NOT Include:

- Health, cancellation, or baggage insurance
- Items of personal use (laundry, phone calls, and charger)
- Meals not mentioned in the program
- Items not mentioned above on the itinerary
- Lunch on road, beverages (alcohol), gratuities for hotel, guide, or driver
- Passport/Visa costs (if any)
- Trip cancellation protection
- Travel insurance
- Professional pictures taken
- Food purchased at airport/room service

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Seller of Travel CST # 2136790-40

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Cancellation Refund Policy

Cancellation: All cancellations must be received in written form (by letter or email). Cancellations are possible at any time but refunds will be subject to the cancellation fees at the rates listed on the invoice received by Pilgrims. If Holy Land Tours and Travels, LLC cancels the pilgrimage for any reason other than safety, security, natural disaster, acts of terrorism, acts of God, or any other circumstances beyond Holy Land Tours and Travels, LLC's control, Holy Land Tours and Travels, LLC will refund the entire amount paid minus any non-refundable deposits paid to third-party vendors. Holy Land Tours and Travels, LLC bears no further responsibility beyond the refund. In the event that you need to cancel your trip, we understand that it can be frustrating to lose out on your investment. That's why we advise you to purchase travel insurance that covers cancellation for covered reasons, medical expenses, and lost baggage. You have the option to purchase travel insurance from your preferred insurance agency, or through our website.

Payment: Holy Land Tours and Travel LLC offers pilgrimages for individuals who would like to dive in and explore different parts of the world including the Holy Land and Europe. To secure your spot, you can pay the full amount at any time, but it is recommended to make the payment three months prior to the pilgrimage start date. Please note that there is a 3% fee for credit card payments. The prices advertised are based on a cash/check basis, so if you decide to pay via credit card, please factor in the additional fees. You can make the payment by visiting our website:

www.holylandtoursandtravel.com/payment

Please note the following cancellation and refund policy:

A \$250 deposit is non-refundable.

Refund Policy:

- If you cancel prior to 90 days of the travel date, you can receive a refund of 75% of your payments.
 - If you cancel between 90-60 days of the travel date, you can receive a refund of 50% of your payments.
 - If you cancel between 60-35 days of the travel date, you can receive a refund of 25% of your payments.
- Unfortunately, if you cancel within 35 days of the travel date, there will be no refund available. We hope that you understand that we have certain policies in place to ensure that we can continue to offer our services at a high level of quality. If you have any questions or concerns about the cancellation and refund policy, please do not hesitate to contact us.

CA Residence: Holy Land Tours and Travels, LLC has a CST license # 2136790-40. Registration as a seller of travel does not constitute approval by the State of California. California Law requires certain sellers of travel to have a trust account. This business has a trust account at U.S. Bank in the amount equals or more than the amount received from travelers. As well as Seller of Travel Surety Bond #369848K provided by Westfield National Insurance Company.

Check out the itinerary and register online today!

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