

# Our Terms

**Terms and Conditions:** Any payments made by an individual, group, or entity to Holy Land Tours and Travels, LLC for a pilgrimage package by default constitutes unconditional agreement with the terms and conditions stated here. **REGISTRATION:** To reserve space on a pilgrimage, a deposit of \$250 (payable by cash, check, or money order) is required along with a completed, signed, and dated registration form or by completing the registration form online. Registrations are processed in the order they are received by Holy Land Tours and Travels, LLC and registration is completed only when both the deposit and the completed registration form are received. A registration form with incomplete information is not considered complete until all required information is submitted.

**PILGRIMAGE PREPARATION MATERIALS:** No later than one month before departure, participants and groups will receive (via email) online preparation materials from Holy Land Tours and Travels, LLC. Within one week of return, individuals and groups will also receive (via email) follow-up materials to aid in unpacking the pilgrimage experience. Groups can also elect to receive materials for in-person discussion groups, to be led by a leader, chaplain, or volunteer of the group.

**BAGGAGE:** International destinations typically are allowed one free piece of luggage, but Travels is not responsible for any luggage fees or any other expenses incurred by individuals traveling on a group flight. Participants are also required to porter their own luggage between all destinations. We strongly recommend that you pack only one piece of checked luggage and one carry-on. Holy Land Tours and Travels is not responsible for loss, theft, or damage of any bags or items at any time.

**AIR TRANSPORTATION:** All group airline tickets are round-trip, economy class tickets and are non-refundable from the time of ticketing. Participants on a group flight cannot use frequent flyer miles to purchase their tickets, although they can add their frequent flyer number to their paid ticket when they arrive at the airport. Any cancellations, alterations, or failure to use confirmed space will be subject to the penalties and fees given by the airline. Please note that airfares, airline carriers, and schedules are always subject to change without notice. While Holy Land Tours and Travels, LLC attempts at accurately anticipating required airline taxes, fees, and fuel surcharges, any excess fees levied by the airlines beyond the original total price at time of booking will be the responsibility of the individual participant. Holy Land Tours and Travels, LLC retains the right to pass these excess charges on to the individual even if the actual cost is higher than the expected cost advertised. Holy Land Tours and Travels is not responsible for any transportation expenses that are incurred due to an individual concern (missed flight, change of itinerary, illness, etc.). Deviations from the group flight are not possible, and seating preferences can be requested directly to the airlines upon check-in. Holy Land Tours and Travels, LLC cannot guarantee any seating arrangements or requests.

**LIABILITY DISCLAIMER:** Holy Land Tours and Travels, LLC expressly denies and disclaims any and all liability for any personal injury, health problems, property damage, loss of baggage, incidents of theft or other loss of property, accident, delay, or any action, omission, or error, whether negligent, wrongful, or intentional, by any air carrier, hotel or lodging operator, rail service, bus operator, public transportation service, sea carrier, local sightseeing or tour company, restaurant, event venue, tour operator, tour director, spiritual director, any employees thereof, or for any other entity or individual who is not directly supervised and under control by Holy Land Tours and Travels, LLC when engaged in providing goods or services for the arrangements of, or in connection with, the pilgrimage. Holy Land Tours and Travels acts as a group travel coordinator and uses third-party vendors to provide goods and services for the pilgrimage. These suppliers provide goods and services which include, but are not limited to: transportation, accommodations, sightseeing arrangements, guided tours, tour guide services, and meals. These suppliers are independent contractors and are not direct employees or agents of Holy Land Tours and Travels. Holy Land Tours and Travels also disclaims any liability for any damages, losses incurred, expenses incurred, or inconvenience caused, due to delay or changes in schedules, booking arrangements, transportation services, sickness, weather, strikes, acts of terrorism, construction, war, natural disasters, or other such events which are outside of Holy Land Tours and Travels, LLC's control. Furthermore, to the fullest extent permitted by law, Holy Land Tours and Travels, LLC disclaims any liability for any damages or injuries, or other losses whatsoever, sustained or incurred as a result of the negligence of Holy Land Tours and Travels, LLC. In no event shall Holy Land Tours and Travels, LLC's liability exceed the amounts paid by you for participation in the pilgrimage, and subject to the provisions and cancellations fees as set forth in the Terms and Conditions listed here. Holy Land Tours and Travels, LLC is not responsible for any misquotations contained in this document or other accompany pilgrimage documentations, and the contents therein may be changed at any time without notice and at Holy Land Tours and Travels, LLC's sole discretion.

**CANCELLATION FEES AND REFUNDS:** All cancellations must be received in written form (by letter or email). Cancellations are possible at any time but refunds will be subject to the cancellation fees at the rates listed on the invoice received by Pilgrims. If Holy Land Tours and Travels, LLC cancels the pilgrimage for any reason other than safety, security, natural disaster, acts of terrorism, acts of God, or any other circumstances beyond Holy Land Tours and Travels, LLC's control, Holy Land Tours and Travels, LLC will refund the entire amount paid minus any non-refundable deposits paid to third-party vendors. Holy Land Tours and Travels, LLC bears no further responsibility beyond the refund. **TRAVEL INSURANCE:** We recommend the purchasing of travel insurance. Plans are available online or at our website: [www.holylandtoursandtravel.com](http://www.holylandtoursandtravel.com), and we recommend that you review the policy carefully.

**PAYMENTS:** A deposit of \$250 (payable by cash, check, or money order) is due at the time of registration. Payments made by credit card incur a 3% convenience fee. The \$250 deposit is non-refundable. Holy Land Tours and Travels, LLC retains the right to cancel any reservations that are not paid in full 90 days prior to departure and to charge any applicable cancellation fees or penalties listed below. A non-refundable \$50 fee will be charged on all checks returned by our bank.

**TRAVEL DOCUMENTS:** All participants on a Holy Land Tours and Travels pilgrimage must have appropriate travel documents. On pilgrimages that leave the country, all participants are required to have a valid passport. Passports must be valid at least six months past the date of anticipated return. It is the individual's responsibility to secure any necessary visas or other travel paperwork. Non-U.S. citizens should check with their appropriate governmental agencies to ensure their understanding of travel requirements. It is the responsibility of the individual to obtain all necessary travel documents (i.e. passports or visas) needed to participate.

**HEALTH CONCERNS:** Every effort will be made to accommodate the health needs of each participant. Please be advised that most foreign countries do not conform to the same standards as found in the USA Disabilities Act. Holy Land Tours and Travels cannot provide individual assistance to pilgrims for walking, eating, or getting on and off modes of transportation. Participants who need this type of assistance are welcome to provide their own travel companion at their own expense. Or you can contact us for these arrangements if available. Please be advised that Holy Land Tours and Travels cannot guarantee access to all pilgrimage activities, tours, or sites, especially if a participant's mobility is severely restricted. Holy Land Tours and Travels accepts no responsibility for a participant's inability to fully participate in any or all portions of the neither pilgrimage, nor can Holy Land Tours and Travels provide any refund for non-participation in any part of the pilgrimage. Please be advised to check the requirements of each unique airline.

**ACCOMMODATIONS AND TRANSPORTATION:** Prices quoted include lodging in double-occupancy rooms with private bathroom facilities. A limited number of single-occupancy rooms are available at an increased fee. Lodging is provided at Deluxe Hotels or religious guesthouses or similar. Travel within the Holy Land will be on a private, chartered coach bus. Local guides will also be provided.

**MEALS AND PERSONAL EXPENSES:** Two meals per day are included while in the destination country. Personal meals are not covered during travel days (in the airports or on airplanes), and one meal per day is not included. Refunds for unused meals are not available. Special dietary needs can be requested, and every effort will be made to accommodate participants with special dietary concerns. However, Holy Land Tours and Travels, LLC cannot guarantee the availability of dietary accommodations at all meals and restaurants. The pilgrimage fee does not cover any fees or expenses incurred by individuals or groups for passports, visas, personal meals, extras beyond provided meals or beverages, travel incidentals, personal expenses, baggage, or any other items not explicitly stated as included.

**PHOTOGRAPHY:** Please be advised that Holy Land Tours and Travels, LLC reserves the right to take photographs and video during any pilgrimage activities and to use captured media for promotional use. Any individual that prefers their image not be used for promotional purposes is kindly asked to notify us via letter or email before departure.

## A 12 Days Pilgrimage to Rome and Northern Italy

with Fr. David McNamara  
10/07/2024 - 10/18/2024



### Day 1

**Departure:** From your local USA international airport This evening we begin our journey to Europe. Meals will be served during our overnight flight.



### Day 2

**Venice/Mestre:** Upon arrival at Venice Airport we will meet our professional tour manager and proceed to our waiting motorcoach for the drive to our hotel. We will arrive in Mestre with time to check-in and relax before dinner at our hotel. Welcome to Italy! (D)



### Day 3

**Venice:** This morning we will board a motor launch and travel through the canals to the islands of Venice. Our walking tour will include a visit to one of the glass factories for which the city is so famous, St. Mark's Basilica and Square, and views of the Doge's Palace, the Bridge of Sighs and Rialto Bridge. This afternoon is free to enjoy people-watching from a cafe in St. Mark's Square or to shop along the narrow streets and canals filled with bustling activity. In the late afternoon, we can enjoy an optional gondola ride arranged by our tour manager, before dinner at a local restaurant. In the evening we return by private boat to the mainland for overnight in Mestre. (B, D)



### Day 4

**Mestre / Padua / Florence:** This morning we journey first to Padua to visit a city which considers itself to be one of the oldest in Italy (according to local tradition, it was founded by the Trojans). We will see the beautiful Prato della Valle as we walk to the Basilica of St. Anthony, which houses the Saint's tomb and relics. We will celebrate Mass and enjoy a guided visit of the Basilica complex. This afternoon we will journey south to Florence, the cradle of the Renaissance, for dinner and overnight. (B, D)



### Day 5

**Florence:** Today we will discover Florence and experience its heritage as we begin our morning walking tour. We will visit the Accademia, where we will see Michelangelo's famous David; the Duomo and Giotto's Tower; the Baptistery's Gates of Paradise; the open-air gallery of Signoria Square; and Santa Croce Church where Michelangelo is buried. The remainder of the day is ours to relax, or better yet - to become better acquainted with this lively city where the artistic heritage of the Renaissance is part of everyday life. Overnight in Florence. (B, D)



### Day 6

**Florence (Tuscany Excursion):** No visit to Italy could be complete without experiencing the breath-taking view of its most famous landmark... but the Leaning Tower of Pisa is just one of a quartet of spectacular buildings on Pisa's Field of Miracles, which also includes the Cathedral, Baptistery and Cemetery. Following our visit to Pisa we continue to San Gimignano, most remarkable of the medieval, Tuscan hill towns, where time seems to have stood still since the Middle Ages. We will have some free time this afternoon to absorb the unique atmosphere of this walled city, before returning to Florence for an evening at leisure. (B, D)



### Day 7

**Florence/Siena/Assisi:** This morning we continue through the rolling hills of Tuscany to picturesque Siena, where we stroll through narrow Gothic streets lined with palaces and patrician mansions. We'll visit the magnificent Cathedral, as well as the birthplace of St. Catherine of Siena. In the afternoon, we continue to Assisi and its spectacular location in the heart of Umbria. Before driving up to the hillside town and our hotel, we will enjoy wine tasting and an early supper at one of the local wineries. Overnight in Assisi. (B, D)



### Day 8

**Assisi/Rome:** This morning we will explore this hilltop, walled town, which is a monument to the all-embracing spirituality inspired by St. Francis. We will tour the Basilica of St. Clare, the Piazza del Comune, and the Basilica of St. Francis (where Mass will be requested at the tomb of St. Francis), after which there will be some free time to absorb the unique atmosphere of this special place. We will depart Assisi in the afternoon to pause in the valley below the town and visit the Basilica of Santa Maria degli Angeli with its Porziuncola - the chapel given by the Benedictines to St. Francis and his followers, which became the cradle of the Franciscan Order. We then continue to Rome for dinner and

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## Day 9

Rome (Papal Audience): This morning we will participate in the Papal Audience, which will be requested for our entire group. In the early afternoon, those who wish can return to the hotel with our motorcoach. Those who prefer to explore further on foot can join our tour manager to walk from St. Peter's Square, across the River Tiber to Piazza Navona and on to the Pantheon. We are then free to return to the hotel on foot or by taxi, for an evening of leisure (B, D)



## Day 11

Rome (Vatican Museums, Sistine Chapel and St. Peter's Basilica): This morning is dedicated to the Vatican State - we will visit its Museums, the Sistine Chapel, and St. Peter's Basilica and Square. The afternoon is free for individual pursuits before we celebrate the final Mass of our tour and enjoy our farewell dinner. (B, D)



## Day 10

Classical and Christian Rome: Today begins with a visit to the Basilica of St. John in Lateran, the Mother Church of Rome. Later we explore the enduring legacy of the Roman Empire by coach and on foot - we will see the Baths of Caracalla, the Circus Maximus, Palatine and Capitoline Hills, the Roman Forum and the Colosseum. The afternoon and evening are free to continue exploring the Eternal City. (B, D)



## Day 12

Rome/USA: This morning we say 'Arrivederci' to Italy and to our tour manager as we transfer to Rome Airport to begin our journey home. We arrive in the US in the early evening. Welcome Home!

*\*If you are satisfied with the services of your local team and would like to tip, we recommend \$7.00 per day per person to the Tour Guide, \$5.00 per day per person to the Bus Driver, and \$3.00 per day per person to the Hotel Team.*

*\*Mass/Service will be celebrated daily if possible\**

**\$4,695** per person  
on double occupancy basis  
*\*\$975 extra per single room*

### -This Price Does Include:

- Round trip airfare, including all airline taxes
- Meet and assist upon arrival and departure at Rome airport
- Accomodation in 4-star hotels on H/B basis
- Transportation in a Modern Coach for all the tour days with Wi-Fi
- Excellent English and/or Spanish speaking tour guide
- Entrance fees to all sights, as mentioned in itinerary
- European adapter/transformer
- Portage at hotels
- Trip brochure, itinerary, and name tag
- Daily Mass/Service (if requested)

### -This Price Does NOT Include:

- Health, cancellation, or baggage insurance
- Items of personal use (laundry, phone calls, and charger)
- Meals not mentioned in the program
- Items not mentioned above on the itinerary
- Lunch on road, beverages (alcohol), gratuities for hotel, guide, or driver
- Transportation to and from US airport
- Passport/Visa costs (if any)
- Trip cancellation protection
- Travel insurance
- Professional pictures taken

### Holy Land Tours and Travel

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Seller of Travel CST # 2136790-40

Registration as a seller of travel does not constitute approval by the State of California.

Check out the itinerary and register online today!

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**HOLY LAND**  
Tours and Travel

Scan the barcode below  
to register today!



# Cancellation Refund Policy

**Cancellation:** All cancellations must be received in written form (by letter or email). Cancellations are possible at any time but refunds will be subject to the cancellation fees at the rates listed on the invoice received by Pilgrims. If Holy Land Tours and Travels, LLC cancels the pilgrimage for any reason other than safety, security, natural disaster, acts of terrorism, acts of God, or any other circumstances beyond Holy Land Tours and Travels, LLC's control, Holy Land Tours and Travels, LLC will refund the entire amount paid minus any non-refundable deposits paid to third-party vendors. Holy Land Tours and Travels, LLC bears no further responsibility beyond the refund. In the event that you need to cancel your trip, we understand that it can be frustrating to lose out on your investment. That's why we advise you to purchase travel insurance that covers cancellation for covered reasons, medical expenses, and lost baggage. You have the option to purchase travel insurance from your preferred insurance agency, or through our website.

**Payment:** Holy Land Tours and Travel LLC offers pilgrimages and tours for individuals who would like to explore the Holy Land. To secure your spot, you can pay the full amount at any time, but it is recommended to make the payment three months prior to the pilgrimage start date. Please note that there is a 3% fee for credit card payments. The prices advertised are based on a cash/check basis, so if you decide to pay via credit card, please factor in the additional fees.

You can make the payment by visiting our website: [www.holylandtoursandtravel.com/payment](http://www.holylandtoursandtravel.com/payment)

\*Please note the following cancellation and refund policy:\*

A \$250 deposit is non-refundable.

### Refund Policy:

- If you cancel prior to 90 days of the travel date, you can receive a refund of 75% of your payments.
  - If you cancel between 90-60 days of the travel date, you can receive a refund of 50% of your payments.
- If you cancel between 60-35 days of the travel date, you can receive a refund of 25% of your payments. Unfortunately, if you cancel within 35 days of the travel date, there will be no refund available. We hope that you understand that we have certain policies in place to ensure that we can continue to offer our services at a high level of quality. If you have any questions or concerns about the cancellation and refund policy, please do not hesitate to contact us.

**CA Residence:** Holy Land Tours and Travels, LLC has a CST license # 2136790-40. Registration as a seller of travel does not constitute approval by the State of California. California Law requires certain sellers of travel to have a trust account. This business has a trust account at U.S. Bank in the amount equals or more than the amount received from travelers. As well as Seller of Travel Surety Bond #10142490 provided by Hudson Insurance Group.

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