



Our Terms

Terms and Conditions: Any payments made by an individual, group, or entity to Holy Land Tours and Travels, LLC for a pilgrimage package by default constitutes unconditional agreement with the terms and conditions stated here. **REGISTRATION:** To reserve space on a pilgrimage, a deposit of \$250 (payable by cash, check, or money order) is required along with a completed, signed, and dated registration form or by completing the registration form online. Registrations are processed in the order they are received by Holy Land Tours and Travels, LLC and registration is completed only when both the deposit and the completed registration form are received. A registration form with incomplete information is not considered complete until all required information is submitted.

PILGRIMAGE PREPARATION MATERIALS: No later than one month before departure, participants and groups will receive (via email) online preparation materials from Holy Land Tours and Travels, LLC. Within one week of return, individuals and groups will also receive (via email) follow-up materials to aid in unpacking the pilgrimage experience. Groups can also elect to receive materials for in-person discussion groups, to be led by a leader, chaplain, or volunteer of the group.

BAGGAGE: International destinations typically are allowed one free piece of luggage, but Travels is not responsible for any luggage fees or any other expenses incurred by individuals traveling on a group flight. Participants are also required to porter their own luggage between all destinations. We strongly recommend that you pack only one piece of checked luggage and one carry-on. Holy Land Tours and Travels is not responsible for loss, theft, or damage of any bags or items at any time.

AIR TRANSPORTATION: All group airline tickets are round-trip, economy class tickets and are non-refundable from the time of ticketing. Participants on a group flight cannot use frequent flyer miles to purchase their tickets, although they can add their frequent flyer number to their paid ticket when they arrive at the airport. Any cancellations, alterations, or failure to use confirmed space will be subject to the penalties and fees given by the airline. Please note that airfares, airline carriers, and schedules are always subject to change without notice. While Holy Land Tours and Travels, LLC attempts at accurately anticipating required airline taxes, fees, and fuel surcharges, any excess fees levied by the airlines beyond the original total price at time of booking will be the responsibility of the individual participant. Holy Land Tours and Travels, LLC retains the right to pass these excess charges on to the individual even if the actual cost is higher than the expected cost advertised. Holy Land Tours and Travels is not responsible for any transportation expenses that are incurred due to an individual concern (missed flight, change of itinerary, illness, etc.). Deviations from the group flight are not possible, and seating preferences can be requested directly to the airlines upon check-in. Holy Land Tours and Travels, LLC cannot guarantee any seating arrangements or requests.

LIABILITY DISCLAIMER: Holy Land Tours and Travels, LLC expressly denies and disclaims any and all liability for any personal injury, health problems, property damage, loss of baggage, incidents of theft or other loss of property, accident, delay, or any action, omission, or error, whether negligent, wrongful, or intentional, by any air carrier, hotel or lodging operator, rail service, bus operator, public transportation service, sea carrier, local sightseeing or tour company, restaurant, event venue, tour operator, tour director, spiritual director, any employees thereof, or for any other entity or individual who is not directly supervised and under control by Holy Land Tours and Travels, LLC when engaged in providing goods or services for the arrangements of, or in connection with, the pilgrimage. Holy Land Tours and Travels acts as a group travel coordinator and uses third-party vendors to provide goods and services for the pilgrimage. These suppliers provide goods and services which include, but are not limited to: transportation, accommodations, sightseeing arrangements, guided tours, tour guide services, and meals. These suppliers are independent contractors and are not direct employees or agents of Holy Land Tours and Travels. Holy Land Tours and Travels also disclaims any liability for any damages, losses incurred, expenses incurred, or inconvenience caused, due to delay or changes in schedules, booking arrangements, transportation services, sickness, weather, strikes, acts of terrorism, construction, war, natural disasters, or other such events which are outside of Holy Land Tours and Travels, LLC's control. Furthermore, to the fullest extent permitted by law, Holy Land Tours and Travels, LLC disclaims any liability for any damages or injuries, or other losses whatsoever, sustained or incurred as a result of the negligence of Holy Land Tours and Travels, LLC. In no event shall Holy Land Tours and Travels, LLC's liability exceed the amounts paid by you for participation in the pilgrimage, and subject to the provisions and cancellations fees as set forth in the Terms and Conditions listed here. Holy Land Tours and Travels, LLC is not responsible for any misquotes contained in this document or other accompany pilgrimage documentations, and the contents therein may be changed at any time without notice and at Holy Land Tours and Travels, LLC's sole discretion.

CANCELLATION FEES AND REFUNDS: All cancellations must be received in written form (by letter or email). Cancellations are possible at any time but refunds will be subject to the cancellation fees at the rates listed on the invoice received by Pilgrims. If Holy Land Tours and Travels, LLC cancels the pilgrimage for any reason other than safety, security, natural disaster, acts of terrorism, acts of God, or any other circumstances beyond Holy Land Tours and Travels, LLC's control, Holy Land Tours and Travels, LLC will refund the entire amount paid minus any non-refundable deposits paid to third-party vendors. Holy Land Tours and Travels, LLC bears no further responsibility beyond the refund. **TRAVEL INSURANCE:** We recommend the purchasing of travel insurance. Plans are available online or at our website: www.holylandtoursandtravel.com, and we recommend that you review the policy carefully.

PAYMENTS: A deposit of \$250 (payable by cash, check, or money order) is due at the time of registration. Payments made by credit card incur a 3% convenience fee. The \$250 deposit is non-refundable. Holy Land Tours and Travels, LLC retains the right to cancel any reservations that are not paid in full 90 days prior to departure and to charge any applicable cancellation fees or penalties listed below. A non-refundable \$50 fee will be charged on all checks returned by our bank.

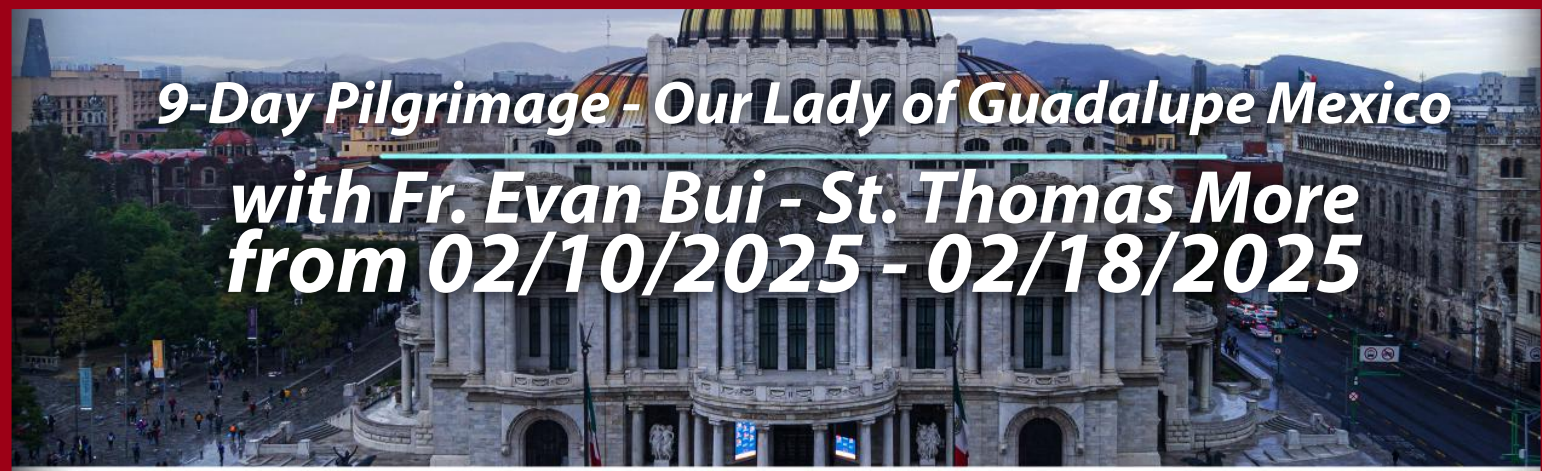
TRAVEL DOCUMENTS: All participants on a Holy Land Tours and Travels pilgrimage must have appropriate travel documents. On pilgrimages that leave the country, all participants are required to have a valid passport. Passports must be valid at least six months past the date of anticipated return. It is the individual's responsibility to secure any necessary visas or other travel paperwork. Non-U.S. citizens should check with their appropriate governmental agencies to ensure their understanding of travel requirements. It is the responsibility of the individual to obtain all necessary travel documents (i.e. passports or visas) needed to participate.

HEALTH CONCERNS: Every effort will be made to accommodate the health needs of each participant. Please be advised that most foreign countries do not conform to the same standards as found in the USA Disabilities Act. Holy Land Tours and Travels cannot provide individual assistance to pilgrims for walking, eating, or getting on and off modes of transportation. Participants who need this type of assistance are welcome to provide their own travel companion at their own expense. Or you can contact us for these arrangements if available. Please be advised that Holy Land Tours and Travels cannot guarantee access to all pilgrimage activities, tours, or sites, especially if a participant's mobility is severely restricted. Holy Land Tours and Travels accepts no responsibility for a participant's inability to fully participate in any or all portions of the neither pilgrimage, nor can Holy Land Tours and Travels provide any refund for non-participation in any part of the pilgrimage. Please be advised to check the requirements of each unique airline.

ACCOMMODATIONS AND TRANSPORTATION: Prices quoted include lodging in double-occupancy rooms with private bathroom facilities. A limited number of single-occupancy rooms are available at an increased fee. Lodging is provided at Deluxe Hotels or religious guesthouses or similar. Travel within the Holy Land will be on a private, chartered coach bus. Local guides will also be provided.

MEALS AND PERSONAL EXPENSES: Two meals per day are included while in the destination country. Personal meals are not covered during travel days (in the airports or on airplanes), and one meal per day is not included. Refunds for unused meals are not available. Special dietary needs can be requested, and every effort will be made to accommodate participants with special dietary concerns. However, Holy Land Tours and Travels, LLC cannot guarantee the availability of dietary accommodations at all meals and restaurants. The pilgrimage fee does not cover any fees or expenses incurred by individuals or groups for passports, visas, personal meals, extras beyond provided meals or beverages, travel incidentals, personal expenses, baggage, or any other items not explicitly stated as included.

PHOTOGRAPHY: Please be advised that Holy Land Tours and Travels, LLC reserves the right to take photographs and video during any pilgrimage activities and to use captured media for promotional use. Any individual that prefers their image not to be used for promotional purposes is kindly asked to notify us via letter or email before departure.



9-Day Pilgrimage - Our Lady of Guadalupe Mexico with Fr. Evan Bui - St. Thomas More from 02/10/2025 - 02/18/2025



Day 1

Today we board our flight to Mexico City. Upon arrival, we transferred to Puebla in time for latish dinner at the hotel.



Day 2

We begin our day with Mass at the Chapel of the Rosary in the Church of Sto. Domingo. We then visit the Cathedral and other points of interest in Puebla with its beautifully colonial facades and interesting buildings. Lunch at a local restaurant and in the afternoon, visit the suburb of Cholula and the Indian Church in Sta. Maria Tonantzintla.



Day 3

We depart Puebla for Mexico City, stopping en route at San Miguel del Milagro with its interesting history and engulfed in miraculous happenings. Continue to the nearby town of Ocotlan for Mass at the Shrine of Our Lady of Ocotlan, the site where Our Lady burnt her image in an oak tree. Time for a visit to the beautiful Church of San Francisco nearby. Continue to Mexico City, arriving in time for dinner on your own at the hotel.



Day 4

This morning, we start off by visiting the Basilica of Our Lady of Guadalupe, Mexico is a Catholic Church, basilica, and National Shrine of Mexico which houses the cloak in which it contains the image of our Lady of Guadalupe. A stop will be made at the Plaza of the 3 Cultures (Tlatelolco) to see the Church of St. James where San Juan Diego was baptized. Continue to the Shrine to attend the Mass of the Roses.



Day 5

This morning, we join Mass at the National Shrine (The Basilica of Our Lady of Guadalupe), and enjoy a full tour of the grounds. Continue to the pyramids of Teotihuacan to see the Pyramids of the Sun, the Moon, Quetzal Butterfly Temple, etc. Back to the hotel in time for a leisure dinner on our own.



Day 6

This morning we departed to the City of Guanajuato. Enroute out of the city, Mass will be celebrated at the Basilica of Our Lady of the Remedies, with its large and interesting collection of "Milagros" and "retablos" from people grateful for favors received from Our Lady of the Remedies. Continue on to Queretaro (about 2 hours) for a brief city tour of the historic center, the seat of Mexico's Independence from Spain, and on to the picturesque town of San Miguel Allende with its spectacular mountain scenery, and popular among American and Canadian artists for its charm and colonialism. After lunch in town, depart for Guanajuato overnight.



Day 7

Mass this morning will be at the Church of San Cayetano followed by a city tour of the most popular sights in Guanajuato – the University, Teatro Juarez, the local market, the underground streets, and the quaintness of this colonial city. Depart for Guadalajara, passing by San Juan de los Lagos, famous for its fascinating Shrine. Stop for a visit to the Shrine, and continue to Guadalajara.

Check out the itinerary and register online today!
www.holylandtoursandtravel.com

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Day 8



This morning, we walked to Mass at the Cathedral, continuing along the Plaza Tapatio touristic area of Guadalajara. Other visits include the Libertad Market and Teatro Degollado. Then head for the suburb of Tlaquepaque for lunch on your own and time for shopping for local arts & crafts for which This town is famous. Farewell dinner at the hotel.

Day 9



Today we board our flight home, carrying with us memories and keepsakes that will last a lifetime.

ABOUT OUR LADY OF GUADALUPE

Our Lady of Guadalupe is an aspect of the Virgin Mary who appeared to St. Juan Diego Cuauhtlatotzin, an Aztec convert to Roman Catholicism, in 1531. According to the traditional account, Juan Diego was walking between his village and Mexico City on December 12, 1531, when Our Lady of Guadalupe appeared, speaking to him in his native Nahuatl language. She told him to build a church at the site.

When Juan Diego spoke to the Spanish bishop, the bishop did not believe him, asking for a miraculous sign to prove his vision's authenticity. The Virgin appeared to Juan Diego again and, although it was winter, asked him to gather flowers. Miraculously, Spanish roses bloomed right at his feet. When Juan Diego presented these to the bishop, the roses fell from his apron (the Tilma), and an icon of the Virgin was miraculously imprinted on the cloth. The bishop ordered a church built at once, dedicated to Our Lady of Guadalupe. The shrine of the Virgin of Guadalupe has proved extremely popular in Mexico ever since. Spanish missionaries used the story of her appearance to help convert millions of indigenous people in what had been the Aztec Empire.

Our Lady of Guadalupe still underpins the faith of Catholics in Mexico and the rest of Latin America, and she has been recognized as the patron saint of Mexico City since 1737. Her patronage continued to extend until it included all of America by 1946. Much of the recent increase in Marianism in the Catholic Church, including the call to recognize Mary as co-redemption, stems from the cult of Guadalupe.

*If you are satisfied with the services of your local team and would like to tip, we recommend \$7.00 per day per person to the Tour Guide, \$5.00 per day per person to the Bus Driver, and \$3.00 per day per person to the Hotel Team.

\$2,995 per person
on double occupancy basis
*\$499 extra per single room

-This Price Does Include:

- Round trip airfare, including all airline taxes
- Meet and assist upon arrival and departure at Mexico airport
- Accommodation in 4-star hotels on H/B basis
- Transportation in a Modern Coach for all the tour days with Wi-Fi
- Excellent English and/or Spanish speaking tour guide
- Entrance fees to all sights, as mentioned in itinerary
- Portage at hotels
- Trip brochure, itinerary, and name tag
- Daily Mass/Service (if requested)

-This Price Does NOT Include:

- Health, cancellation, or baggage insurance
- Items of personal use (laundry, phone calls, and charger)
- Meals not mentioned in the program
- Items not mentioned above on the itinerary
- Lunch on road, beverages (alcohol), gratuities for hotel, guide, or driver
- Transportation to and from US airport
- Passport/visa costs (if any)
- Trip cancellation protection/Travel insurance
- Professional pictures taken

Holy Land Tours and Travel

41690 Enterprise Circle North Ste. 219
Toll Free: 1 (800)-655-8644

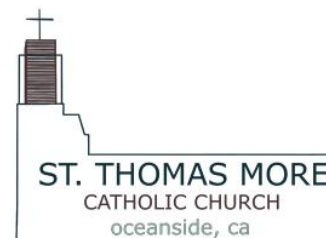
www.holylandtoursandtravel.com
info@holylandtoursandtravel.com

Seller of Travel CST # 2136790-40

Registration as a seller of travel does not constitute approval by the State of California.

Check out the itinerary and register online today!

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Cancellation Refund Policy

Cancellation: All cancellations must be received in written form (by letter or email). Cancellations are possible at any time but refunds will be subject to the cancellation fees at the rates listed on the invoice received by Pilgrims. If Holy Land Tours and Travels, LLC cancels the pilgrimage for any reason other than safety, security, natural disaster, acts of terrorism, acts of God, or any other circumstances beyond Holy Land Tours and Travels, LLC's control, Holy Land Tours and Travels, LLC will refund the entire amount paid minus any non-refundable deposits paid to third-party vendors. Holy Land Tours and Travels, LLC bears no further responsibility beyond the refund. In the event that you need to cancel your trip, we understand that it can be frustrating to lose out on your investment. That's why we advise you to purchase travel insurance that covers cancellation for covered reasons, medical expenses, and lost baggage. You have the option to purchase travel insurance from your preferred insurance agency, or through our website.

Payment: Holy Land Tours and Travel LLC offers pilgrimages and tours for individuals who would like to explore the Holy Land. To secure your spot, you can pay the full amount at any time, but it is recommended to make the payment three months prior to the pilgrimage start date. Please note that there is a 3% fee for credit card payments. The prices advertised are based on a cash/check basis, so if you decide to pay via credit card, please factor in the additional fees.

You can make the payment by visiting our website: www.holylandtoursandtravel.com/payment

Please note the following cancellation and refund policy:

A \$250 deposit is non-refundable.

Refund Policy:

- If you cancel prior to 90 days of the travel date, you can receive a refund of 75% of your payments.
 - If you cancel between 90-60 days of the travel date, you can receive a refund of 50% of your payments.
- If you cancel between 60-35 days of the travel date, you can receive a refund of 25% of your payments. Unfortunately, if you cancel within 35 days of the travel date, there will be no refund available.

We hope that you understand that we have certain policies in place to ensure that we can continue to offer our services at a high level of quality. If you have any questions or concerns about the cancellation and refund policy, please do not hesitate to contact us.

CA Residence: Holy Land Tours and Travels, LLC has a CST license # 2136790-40. Registration as a seller of travel does not constitute approval by the State of California. California Law requires certain sellers of travel to have a trust account. This business has a trust account at U.S. Bank in the amount equals or more than the amount received from travelers. As well as Seller of Travel Surety Bond #369848K provided by Westfield National Insurance Company.

Check out the itinerary and register online today!

www.holylandtoursandtravel.com